

## **CCGA Return Policy**

This policy applies to all e-commerce transactions conducted directly on the CCGA-GCAC.ORG web site. For the policy in place for the CoastGuardShop store, visit: [www.coastguardshop.com](http://www.coastguardshop.com).

### ***What is the CCGA Return Policy?***

You may return an item purchased from CCGA-GCAC.ORG to us. We accept returns as long as the following conditions are met:

Refunds and exchanges are given within 30 days of original purchase date, accompanied by the packing slip.

All refunds require that the item be returned in the original condition.

Refunds will be applied to the credit card that was used to purchase the item.

## **Refunds**

### ***When is my refund processed?***

If you choose to send the item back to us, your refund will take 7 to 14 business days from the time we receive your item. The refund will be applied to the credit card that was used to purchase the item. You will receive an e-mail advising you that your refund has been processed and what amount has been credited back to your credit card.

### ***What is refunded when I return an item?***

When you return an item you will be refunded the price of the item.

## **Reimbursement of Donation**

In most cases, a registered charity cannot return a donor's gift. At law, a gift transfers ownership of the money or other gifted property from the donor to the charity. Once the transfer is made, the charity's governing documents oblige it to use the gift in carrying out its charitable purposes.

## **Reimbursement of ISAR Registration Fees**

Request for reimbursement of registration fees at the International Search and Rescue competition will be considered if made at least one month prior to the event. A \$20.00 fee will be retained for administration. Registered participant/judge/visitor that do not show up at the event will not be reimbursed but the registration fee can be transferred to an authorised replacement person.